

TROUBLESHOOTING DVD PROBLEMS

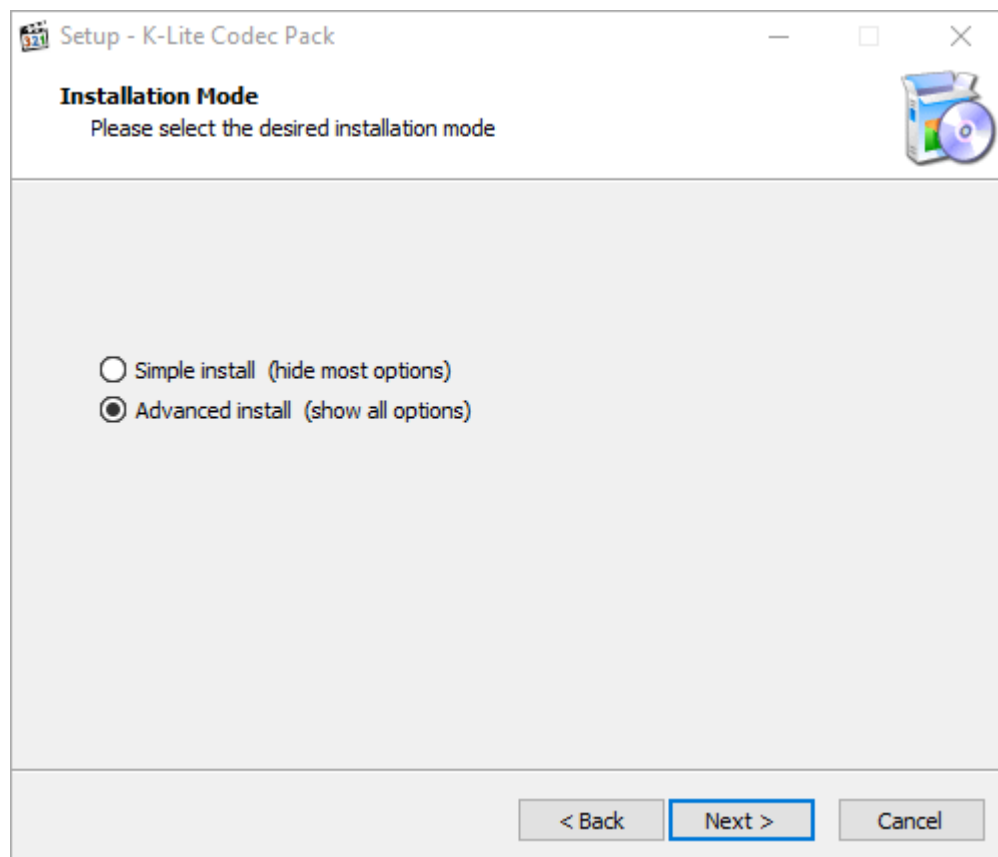
If you are having problems with the DVD player, most of the time it is due to the CODEC (A codec is a device or computer program for encoding or decoding a digital data stream or signal, in this case audio and video) not being installed correctly. These instructions will help you to install and configure the CODECs on your system so your DVD player and audio work correctly.

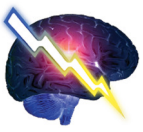
Make sure you have the latest Windows updates installed. Usually with a new system or a new Windows upgrade the features needed by the DVD player are disabled but installing the updates may turn them on.

Download and install the K-Lite CODEC pack from the following link:

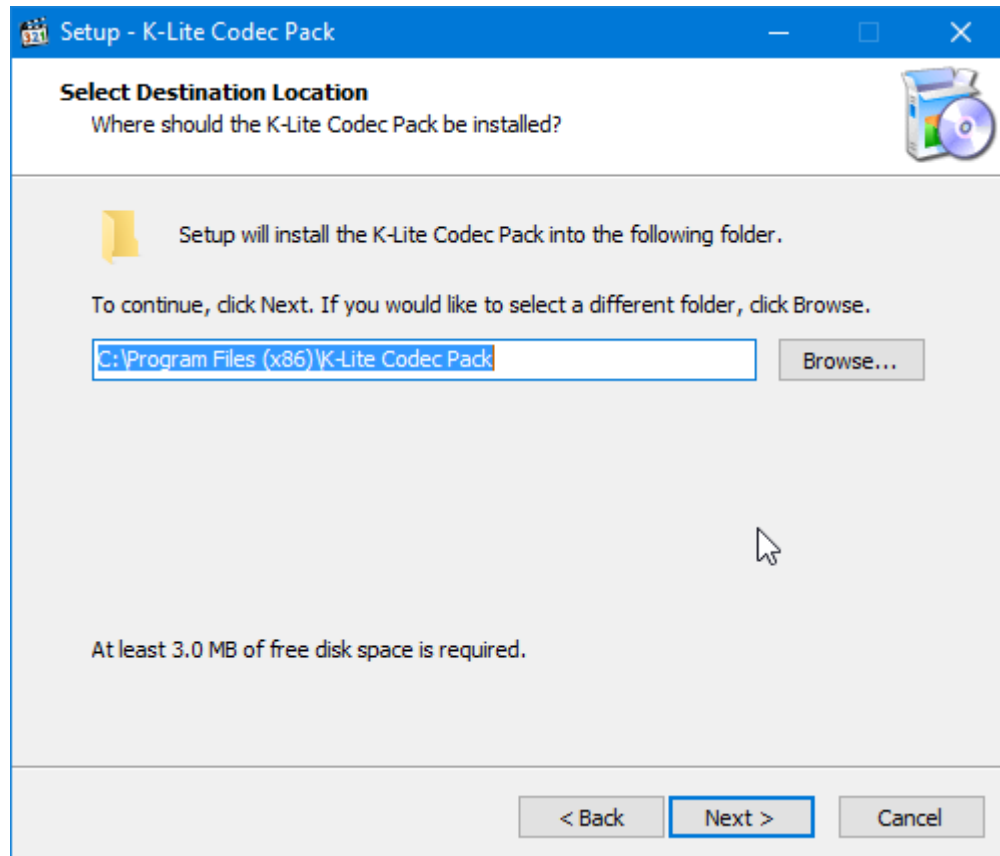
http://www.appliedneuroscience.com/K-Lite_Codec_Pack_690_Full.exe

When installing the K-Lite Codec pack, select **ADVANCED INSTALL** and press NEXT

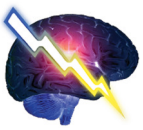




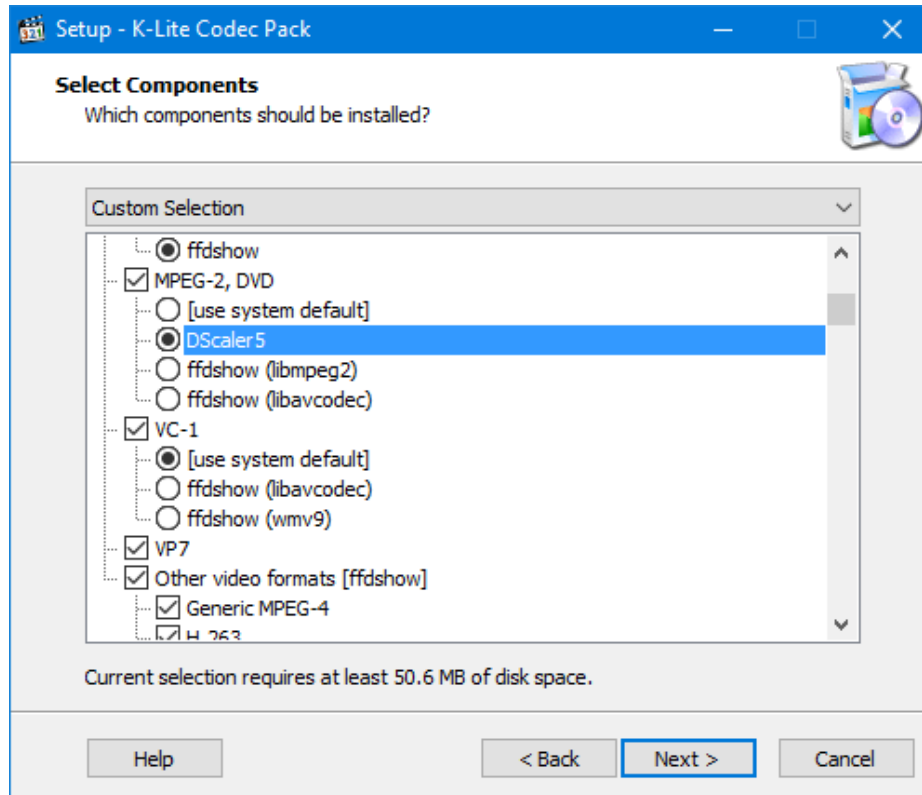
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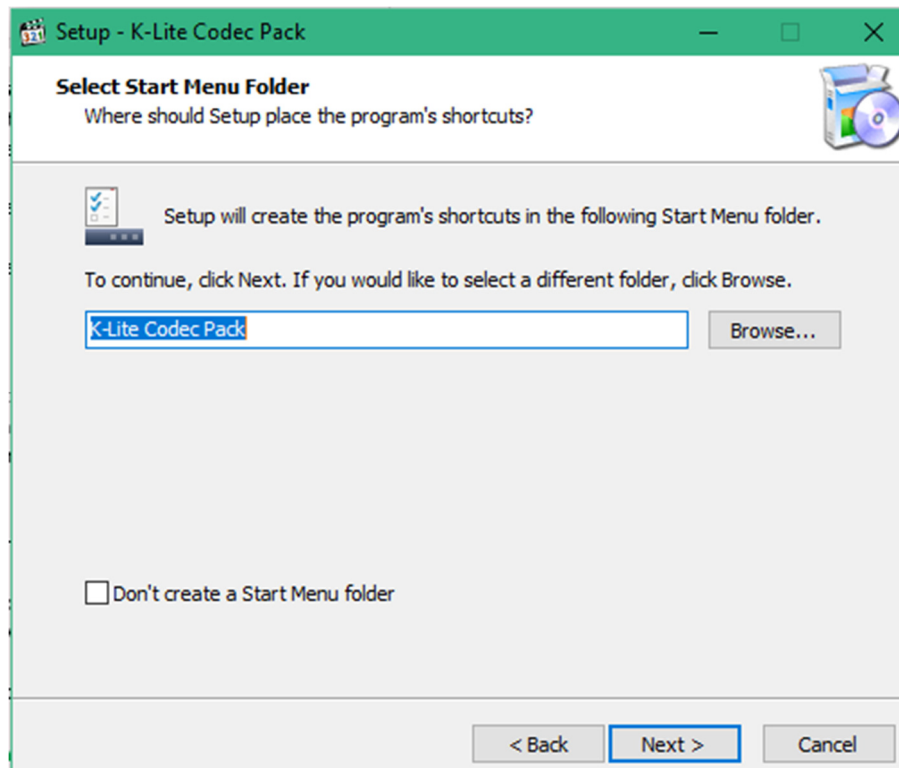
Press NEXT



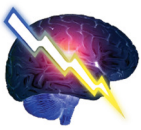
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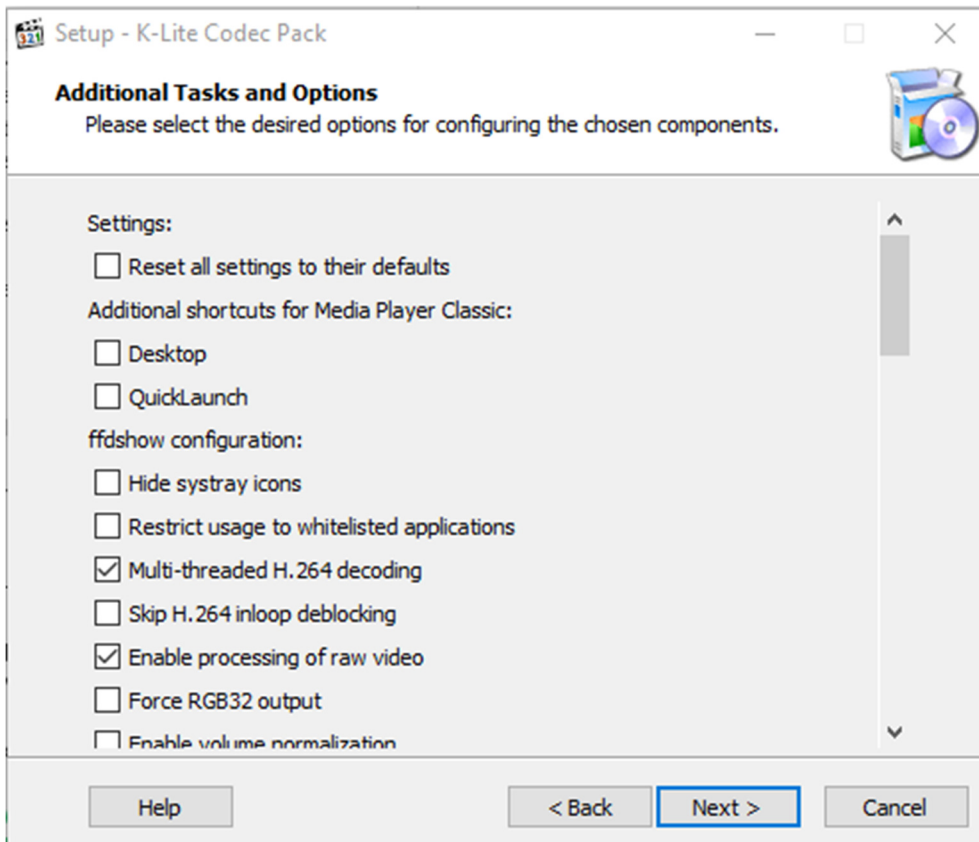
In this screen make sure **MPEG-, DVD** is checked and **DScaler5** under it is checked. Press **NEXT** when you have checked these.



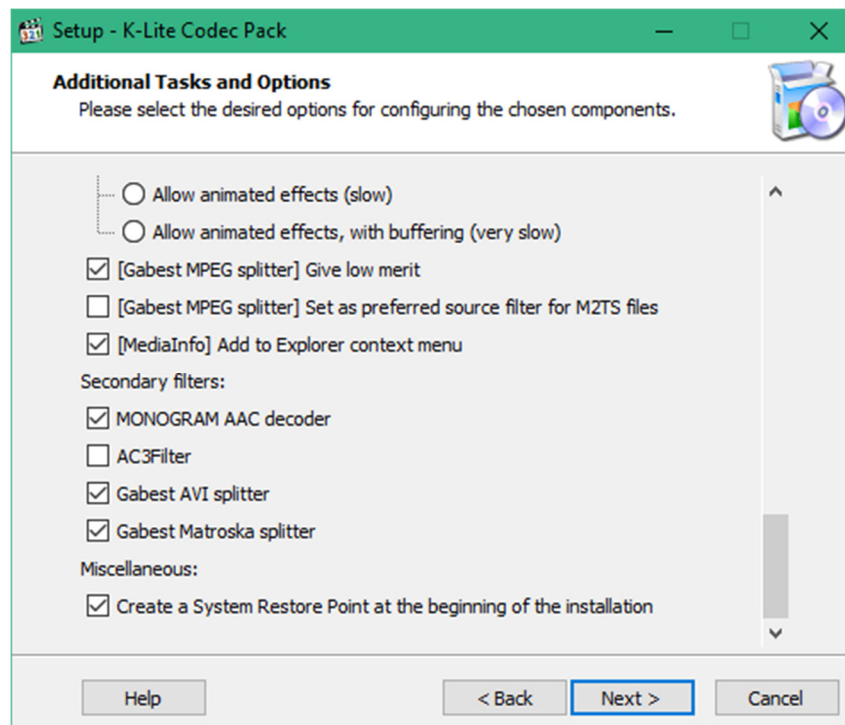
Press **Next**

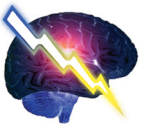


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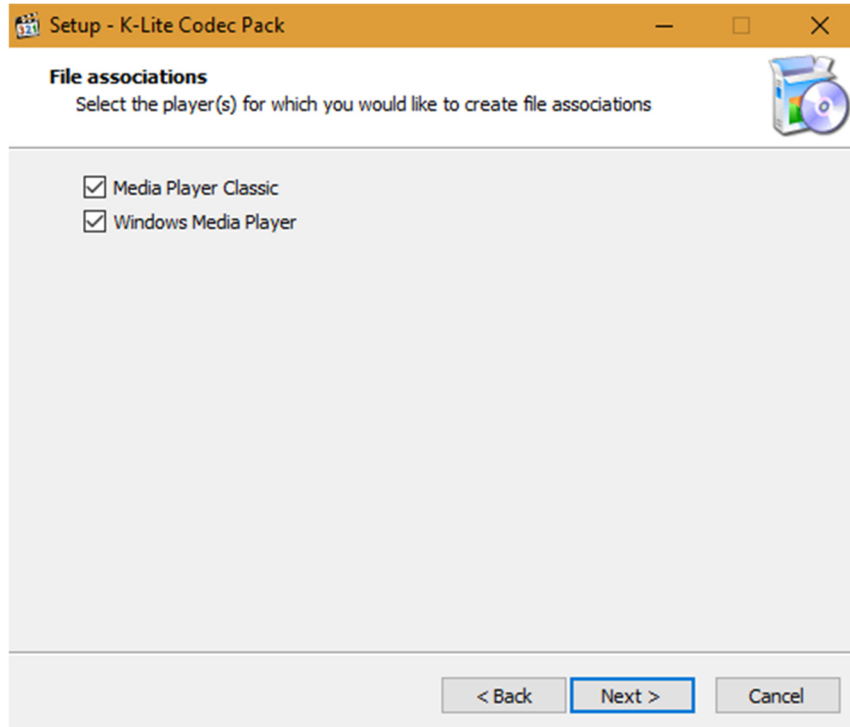
Uncheck **Reset all settings to their defaults**, and **Check Enable Processing of raw video** then scroll down to the bottom of the window and Check **Create a System Restore Point at the beginning of the installation**, then Press **Next**

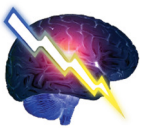




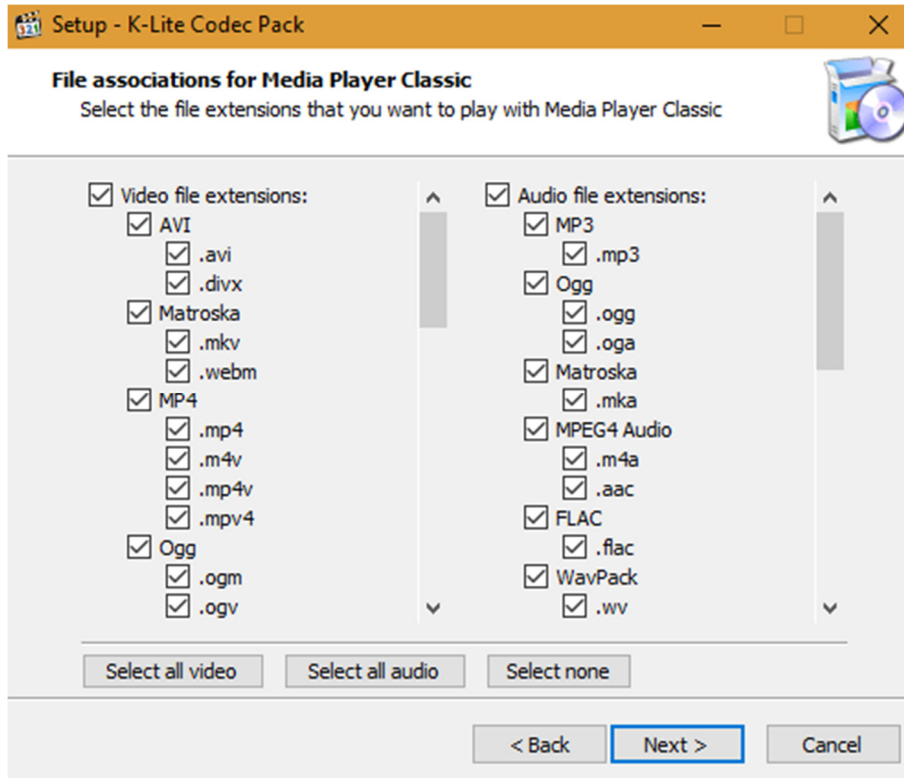
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In this screen enable both Players, then Press **Next**

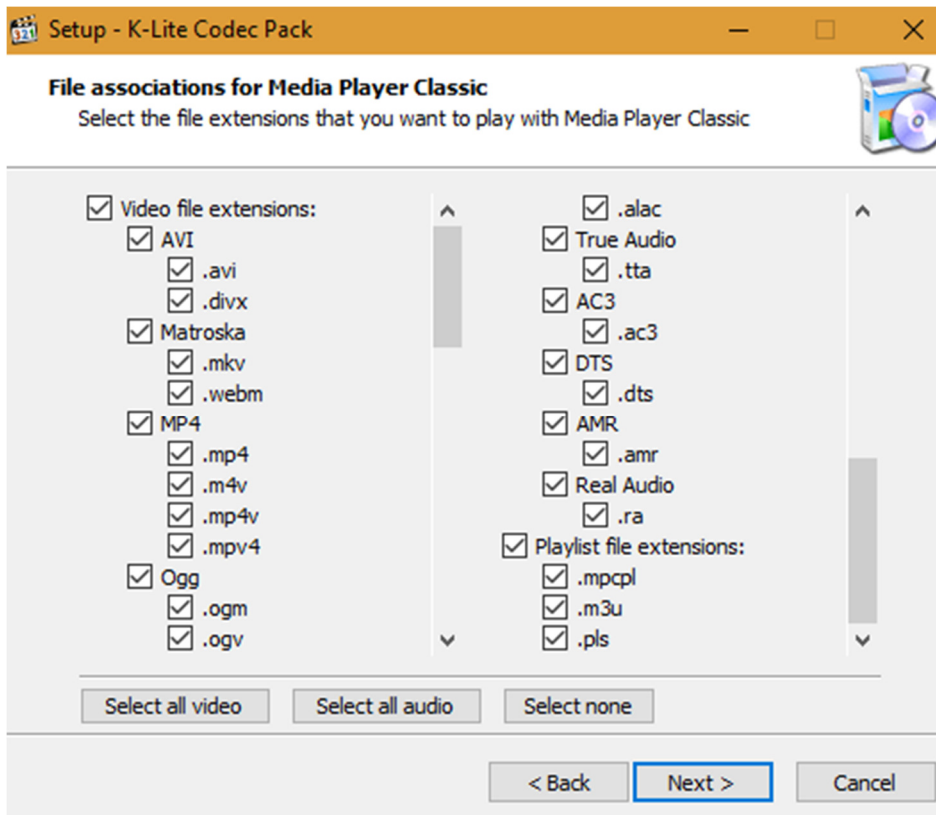


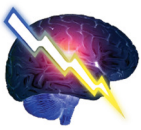


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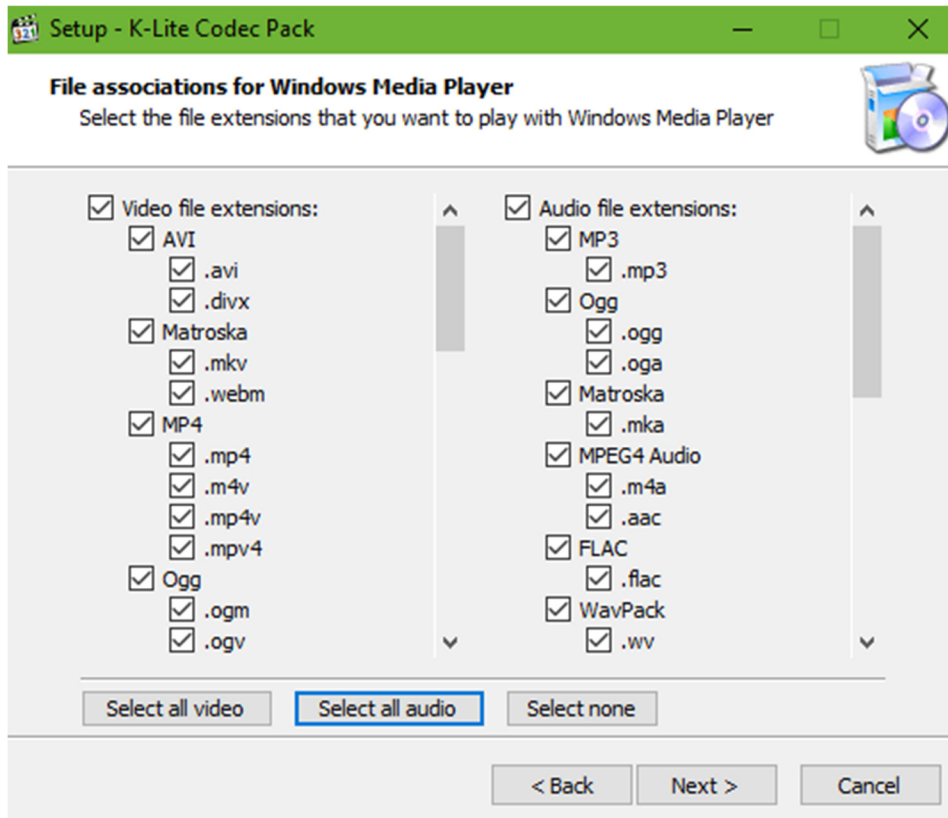


Click on the **Select all video** and the **Select all audio** buttons, then scroll down to the bottom for window and then check off all **Playlist file extension**, then press **Next**.

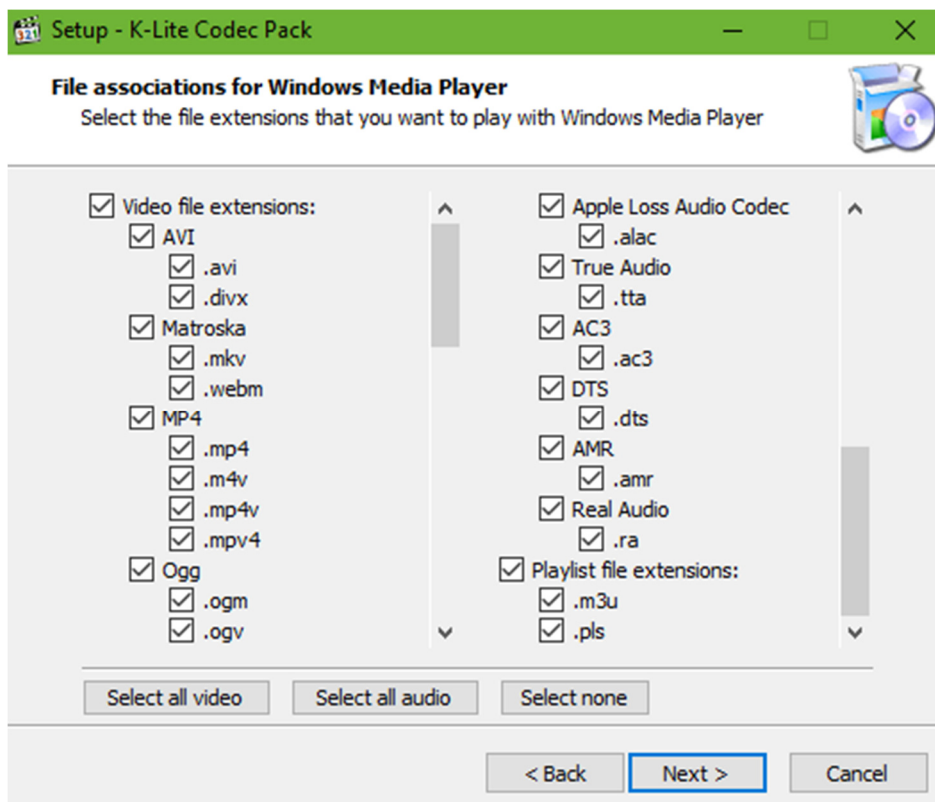


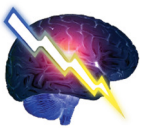


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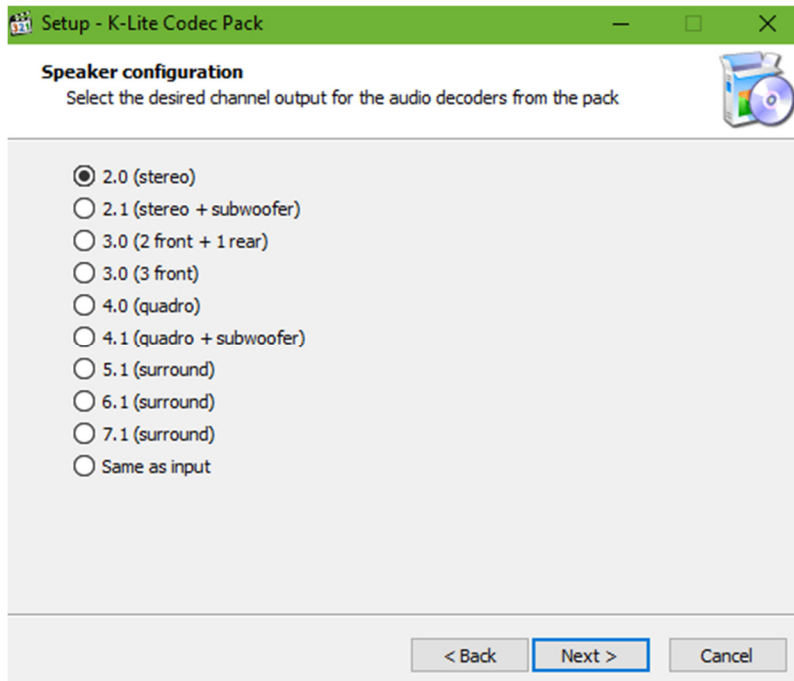


Click on the **Select all video** and the **Select all audio** buttons, then scroll down to the bottom for window and then check off all **Playlist file extension**, then press **Next**.

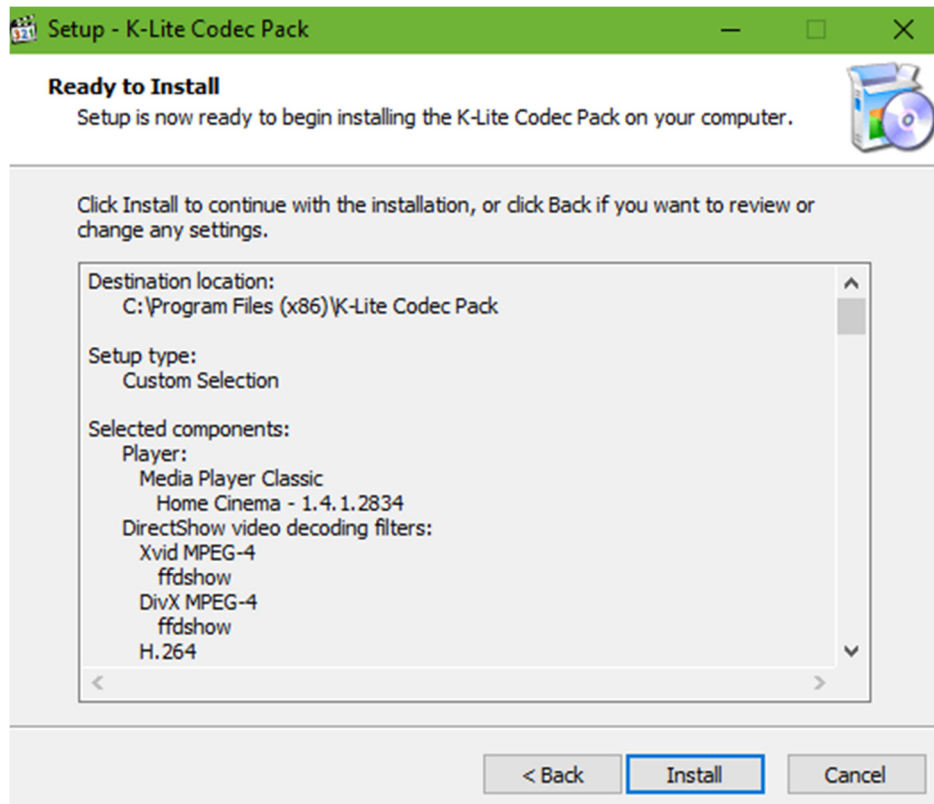




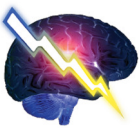
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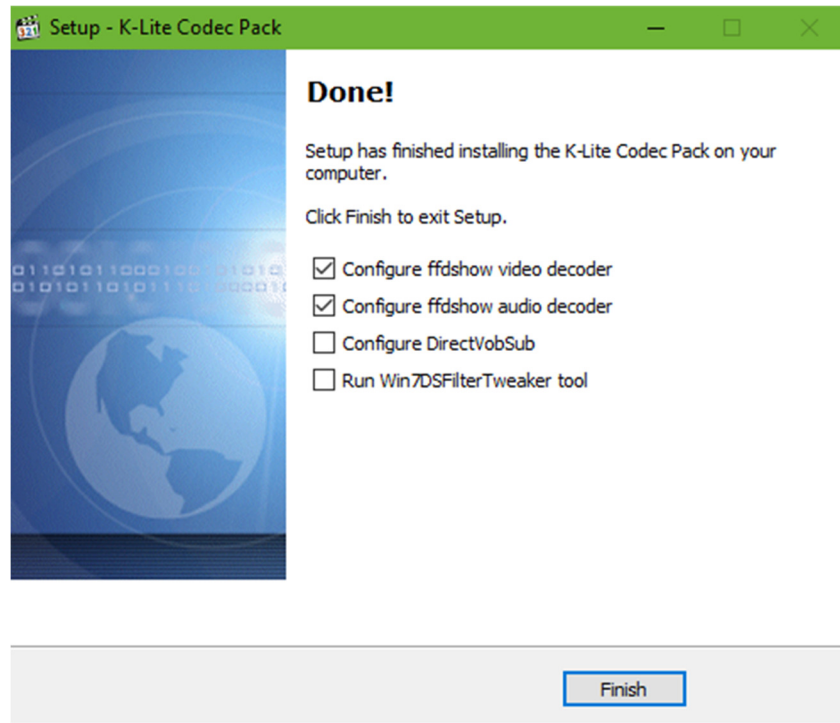
Press **Next**



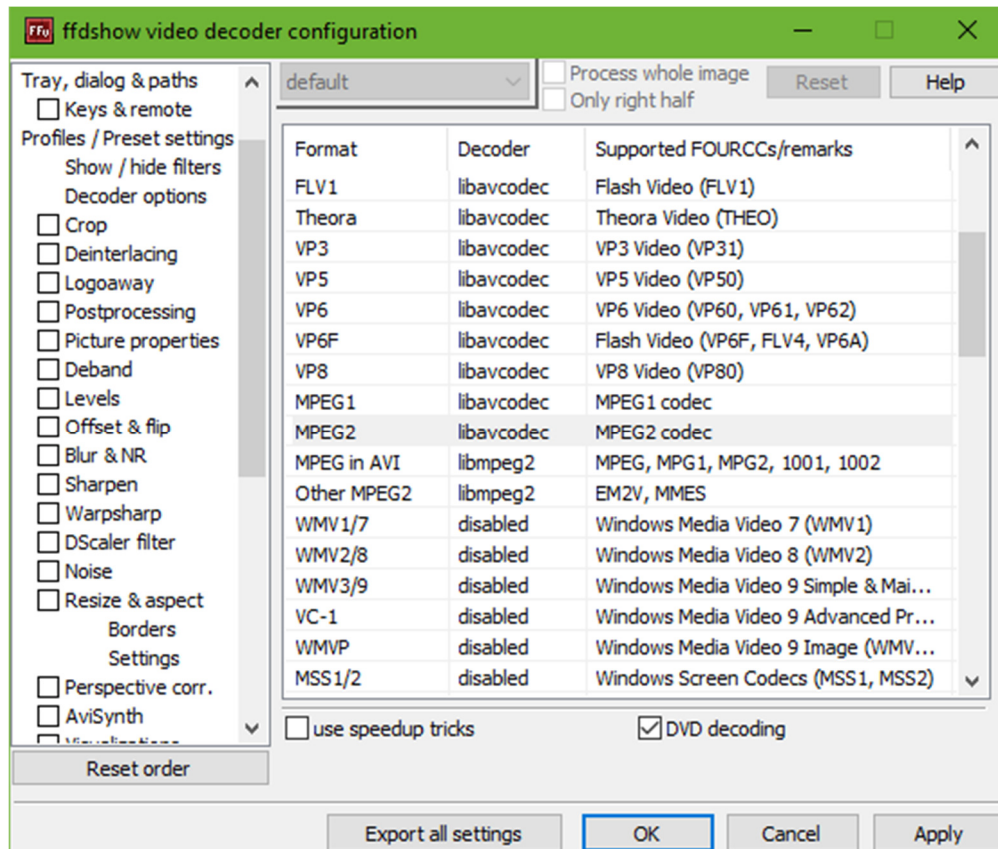
Press **Install**



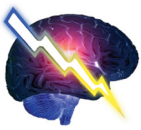
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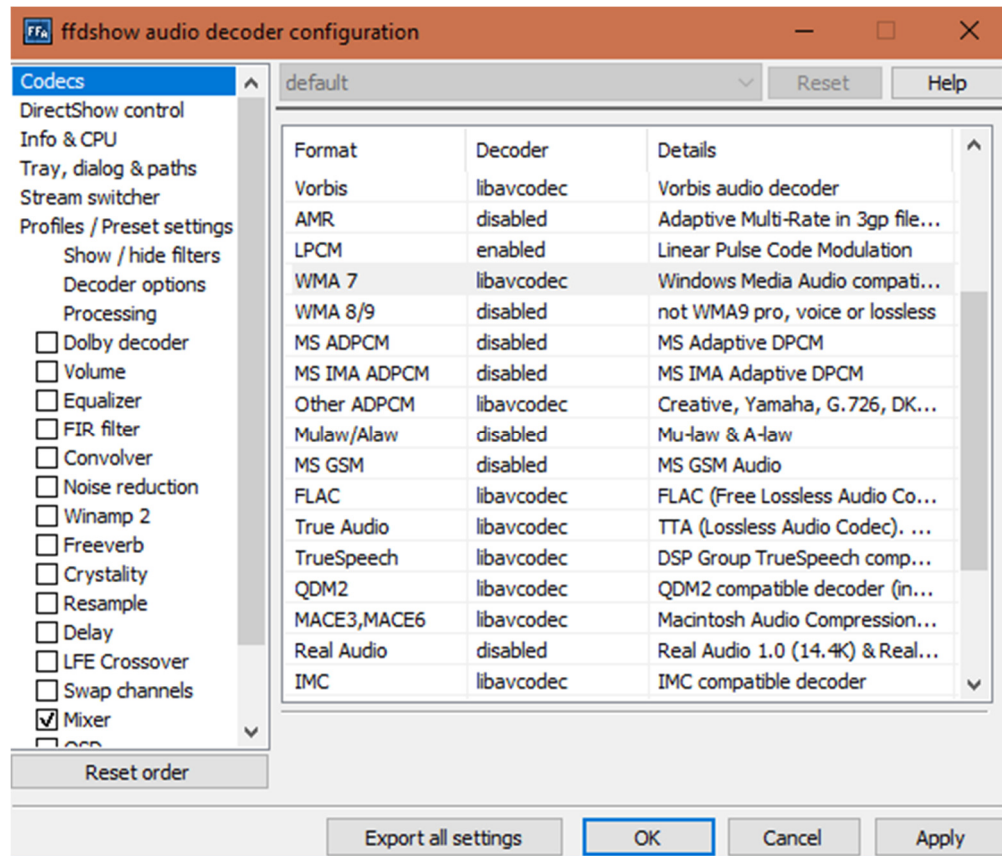
Check **Configure ffdshow video decoder** and **Configure ffdshow audio decoder** the press **Next**



Select **MPEG1** codec then click on **disabled** and select **libavcodec**, next select **MPEG2** codec then click on **disabled** and select **libavcodec**, then click on **Apply** and then click **OK**



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Select **WMA7** then click on **disabled** and select **libavcodec**, then click on **Apply** and then click **OK**